

Hygiene concept



Good Day!

Below you will find our suggestions for maintaining the hygienic standards for your event in the current Corona crisis:

- Our personal will wear a mouth and nose protection for the entire duration of the game.
- Guests are also recommended to wear a mouth and nose guard if the minimum distance of 1.5 meters cannot be maintained.
- If you request it, we will plan a hygiene fairy or hygiene hero for you to ensure that no guest comes into contact with tokens from other guests. For this purpose, the chips that your guests lose at the gaming tables are packed into a separate storage box by our croupiers and collected by our additional personal and disinfected with a UV disinfection lamp. The payout is therefore always made with chips that are untouched. This ensures that your guests always receive new and hygienically perfect tokens. However, this is unfortunately associated with additional costs. For the individual games this is as follows:

Roulette: All collected chips go into a separate storage box.

BlackJack: The guests are not allowed to touch the playing cards. All collected chips are put into a separate storage box.

Craps: The guests will receive cubes, which were disinfected by the croupier with a UV disinfection lamp. All collected chips are put into a separate storage box.

Poker: All guests who are going to sit down at the table must disinfect their hands. The dealer can ask the guests to repeat this procedure during the game. The dealer can take a new hand if necessary. All pots are counted by the croupier and replaced with "fresh" chips. The "old" chips are placed in a separate storage box.

- There should be a bottle of disinfectant at each gaming table. So your guests at the gaming tables have the possibility to disinfect their hands in regular intervals. If you book a hygiene fairy or a hygiene hero, we will take care of all disinfectants.

If you have any questions about our hygiene concept, please do not hesitate to call us. (Tel. 030/ 369 028 6-0).

Best regards,

Your Royal-Events Team