



General Terms and Conditions (GTC)

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The following Terms and Conditions have been translated into the English language. The German original has legal precedence. Individual contractual arrangements that deviate from these Terms and Conditions and are expressly agreed upon in writing shall always take precedence.

§1 Definition and Area of Application

- (1) The company Royal-Events GmbH is hereafter referred to as R-E and the other party is referred to as the Client.
- (2) The following provisions will be part of any contract between R-E and the Client. Alternative provisions may be agreed upon in writing in the form of individual contractual arrangements.
- (3) Alternative terms and conditions of the Client shall not apply, even if R-E does not expressly object to them.

§2 Offers and Fees

- (1) All offers made by R-E are – unless otherwise indicated – binding for 7 calendar days.
- (2) Unless otherwise stated, all prices are quoted without the legally applicable sales tax.
- (3) The minimum contract fee is 1,000 EUR (1,190 EUR including sales tax).

§3 Invoices and Payment

Payments are due on the agreed upon dates; at the latest after the service has been provided and R-E has issued an invoice.

§4 Service

- (1) In general, services provided by R-E imply the configuration of a Client-specified event with the specified gaming equipment, including staff, in return for the agreed upon compensation amount.
- (2) Under no circumstances do we permit gambling with monetary or material incentives.
- (3) If R-E is providing a full-service event for the Client, R-E will include services such as the selection of the location and catering.
- (4) R-E is not the host of the respective event.
- (5) R-E reserves the right to make reasonable changes to contractual services (e.g. in the event of performance artist cancellations), as long as the value of the service is not altered to the disadvantage of the Client.
- (6) Transferral of contractual rights to third parties may only take place with R-E's consent.
- (7) In the event that the Client requests an extension of the playing time beyond the agreed playing time, either before or during the provision of services, R-E will charge 25 EUR (29.75 EUR including sales tax) per game module and half hour or part thereof. R-E reserves the right to refuse a playing time extension.

§5 Client Responsibility

(1) Unless otherwise stated, the Client is responsible for meeting the requirements for the fulfillment of the contract. In the case of a full-service event as specified in §4 (3), the Client's responsibilities as specified in §5 (1) c to h are voided. The following issues are particularly important:

Prior to the event:

- a. If the Client does not have an appropriate employer's liability insurance, they are urged to obtain an event organizer's liability insurance. In the case of a full-service event, a relevant insurance policy must be presented to R-E.
- b. If the Client is responsible for the room and board of R-E employees, the Client must provide single rooms in an average-priced hotel including breakfast close to the event's premises.
- c. At the time of signing, the Client is responsible for disclosing any relevant information that R-E may require to carry out the event. In particular, the Client must provide the full address and, if available, a description of the venue, including information about which floor the event will be held on, the availability of an elevator (including its measurements), the room size, stairs, and any other obstacles, etc. Any changes must be communicated immediately to R-E.
- d. Necessary permit and registration procedures, as well as fees (such as GEMA), are the Client's responsibility.

During the assembly and dismantling:

- e. The Client is responsible for ensuring unobstructed access to the venue, loading and unloading opportunities during the assembly and dismantling, access to an available elevator, ample free parking options in close vicinity, and unobstructed travel to the venue. If the delivery of equipment is made difficult in any way that was not specified in advance, R-E is entitled to charge additional costs of at least 50 EUR (59.50 EUR including sales tax) per gaming table and cash desk/cashier in addition to the agreed remuneration. Difficult delivery conditions could include the following: no elevator or an elevator with a diagonal length of less than 2.55 m, corners and corridors with a clear width of less than 1.2 m, carrying distances of more than 50 m, more than 10 steps, steps with a height of more than 23 cm, or steps with a depth of less than 21 cm. If the delivery is not possible, the Client is responsible for any related costs.
- f. The assembly is completed one hour before the start of the event. If the Client asks for the assembly to be finished earlier, they will be charged additional costs of 12.50 EUR (14.88 EUR including sales tax) per game module and half hour or part thereof.
- g. The dismantling begins 45 minutes after the end of the playing time at the latest. If the Client asks for the dismantling to start later, they will be charged additional costs of 12.50 EUR (14.88 EUR including sales tax) per game module and half hour or part thereof.
- h. Unless otherwise stated, the Client is responsible for providing the necessary seating, as well as ample lighting for the tables. If R-E is responsible for providing the seating and lighting, the Client must ensure access to electrical outlets directly at the tables.
- i. The Client must ensure there is a competent contact person on site.
- j. None of R-E's equipment may be repositioned without R-E's consent.

Before and during the event:

- k. The Client is responsible for the provision of reasonable amounts of food and refreshments for R-E employees. Crew catering should be timed to take place between the scheduled end of the assembly and the start of the gamblingtime.
- l. The Client is responsible for the careful treatment of R-E equipment and should inform all guests of this obligation. The replacement of a gaming tablecloth will be charged to the Client at a cost of 200 EUR (238 EUR including sales tax). Replacement is necessary if permanent stains are caused by beverage residues or there are visible burn holes.

- m. The Client must follow our instructions regarding the configuration of the gaming system. If there is a considerable loss of chips (gaming tokens), each lost chip will be charged at 0.50 EUR (0.60 EUR including sales tax). We kindly ask for your understanding in this regard.
- (2) If one or more of these requirements have not been met or are only partially met, R-E shall inform the Client about any resulting additional costs, and reserves the right to cancel the service or only provide part of the service. R-E has the right to invoice surcharges for any additional expenditures.

§6 Client Cancellation

- (1) The Client may withdraw from the contract at any time prior to the start of the event. The cancellation must be submitted in writing. The cancellation comes into effect once R-E has received the cancellation notice.
- (2) If the Client withdraws from the contract or if R-E is not able to provide a service due to circumstances within the Client's responsibility, R-E may charge reasonable compensation fees for transpired preparations, expenses and loss of profit.
- (3) In general, if the Client withdraws from the contract, the cancellation fees are calculated in proportion to the contractual compensation, wherein
- 6 weeks or more before the event 20%,
 - between 6 weeks and 2 weeks before the event 40%,
 - between 2 weeks and 4 days before the event 60% and
 - 4 days or less before the event 80%.
- (4) It is up to the Client to demonstrate that no or significantly less expenditure has occurred.
- (5) A partial cancellation of the service after the contract has been signed will not necessarily result in price reductions.

§7 R-E Liability

- (1) R-E is entirely responsible for itself and its assistants in the case of malicious intent or gross negligence. R-E is also entirely responsible in the case of negligent breach of duty on the part of R-E or its assistants, insofar as there has been injury to life, body or health. Any further liability is excluded.
- (2) R-E has employer's liability insurance that covers any damages incurred during assembly and dismantling. In such cases, a subtraction of expenses from R-E invoices is not permitted.
- (3) Issues that make service provision impossible, and which are within the Client's responsibility, occur at the Client's expense. In such cases, R-E reserves the right to invoice contractual charges in accordance with the Client Cancellation provisions (§6).

§8 Client Liability

- (1) The Client is responsible for any damages to R-E equipment and any loss of R-E equipment incurred while the equipment is at the venue, and which are not subject to R-E's liability. Exceptions are made in cases where R-E is able to liquidate the costs of the equipment damage due to third party responsibility.
- (2) The Client is responsible for the safety of on-site employees and is liable in the case of personal injury in accordance with §1.

§9 Intellectual Property

- (1) Concepts, program suggestions or excerpts of these are and remain the intellectual property of R-E.
- (2) In no instance may they be replicated, distributed or used for advertising purposes without prior written consent from R-E. Photos, brochures and designs are copyrighted. This includes the entire content of the websites www.royal-events.de and www.royal-events.com.



§10 Reference

R-E is generally permitted to use the Client's company logos and images of the event for its own advertising purposes, as long as the rights of the people shown in the images are respected. If the Client does not consent to this usage, they need to notify R-E.

§11 Non-disclosure agreement

The Client agrees to not disclose the contractual details.

§12 Final Clauses

- (1) These Terms and Conditions contain all the contractual agreements between the Client and R-E that exist in addition to any explicit, written and individual contractual arrangements. There are no further agreements. They are only deemed valid when expressed in writing. This includes fax and email.
- (2) The contractual relationship between the Client and R-E is – regardless of their nationality – subject to German law. The court of jurisdiction for general merchants, persons without a domestic court of jurisdiction, as well as persons who after the signing of the contract have moved their permanent address or main residence abroad, or whose permanent address or main residence is unknown at the time of initiated legal action, is Berlin-Köpenick (Germany), which is where R-E is located.
- (3) These Terms and Conditions are valid for the legal successors of the Client and R-E.
- (4) Should one of the aforementioned provisions be deemed invalid, the invalidity does not affect the remaining provisions. The voided provision shall be replaced by a provision that is most similar to the economic purpose of the voided provision.